

# *Jay Conventional Seating System*

*User*

*Instruction*

*Manual &*

*Warranty*



**SUNRISE LISTENS**

Thank you for choosing a Sunrise positioning product. We want to hear your questions or comments about this manual, the safety and reliability of your product, and the service you receive from your supplier. Please feel free to write or call us at the address and telephone number below:

**Sunrise Home Healthcare Group  
Mobility Products Division**

Customer Service Department  
7477 East Dry Creek Parkway  
Longmont, CO 80503  
(303) 218-4500

Be sure to return your warranty card, and let us know if you change your address. This will allow us to keep you up to date with information about safety, new products and options to increase your use and enjoyment of this seating system. If you lose your warranty card, call or write and we will gladly send you a new one.

**FOR ANSWERS TO YOUR QUESTIONS**

Your authorized supplier knows your product best, and can answer most of your questions about safety, use and maintenance. For future reference, fill in the following:

Supplier: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Serial #: \_\_\_\_\_ Date/Purchased: \_\_\_\_\_

**REVIEW THIS MANUAL OFTEN**

Before using this product you and each person who may assist you, should read this booklet and separate use guide, and make sure to follow all instructions. Review the warnings often, until they are second nature to you.

**WARNINGS**

The word **“WARNING”** refers to a hazard or unsafe practice that may cause severe injury or death to you or other persons.

## II. SUNRISE LIMITED WARRANTY

### **FOR LIFE**

Sunrise warrants the hardware of the Quickie Conventional seating product against defects in materials and workmanship for the life of the original purchaser.

### **FOR ONE (1) YEAR**

We warrant all Sunrise-made parts and components (including wood and plastic) of this positioning product against defects in materials and workmanship for one year from the date of first consumer purchase.

### **LIMITATIONS**

1. We do not warrant:

- The removable cover.
- Custom, modified positioning products (including seats and backs).
- Damage from neglect, misuse, or from improper installation or repair.

2. This warranty is VOID if the original product serial number tag is removed or altered.

3. This warranty applies in the USA only. Check with your authorized supplier to find out if international warranties apply.

### **WHAT WE WILL DO**

1. Our sole liability is to repair or replace covered parts. This is the exclusive remedy for consequential damages.

### **WHAT YOU MUST DO**

1. Obtain from us, while this warranty is in effect, prior approval for return or repair of covered parts.

2. Return the Conventional Seating Product or part(s), freight pre-paid, to Sunrise Mobility Products, 2842 Business Park Ave., Fresno, CA 93727-1328.

**Note:** Be sure to mark your return authorization number on the return package.

3. Pay the cost of labor to repair, remove or install parts.

### **NOTICE TO CONSUMER**

1. If allowed by law, this warranty is in place of any other warranty (written or oral, express or implied, including a warranty of merchantability, or fitness for a particular purpose).

2. This warranty gives you certain legal rights. You may also have other rights that vary from state to state.



---

**Sunrise Home Healthcare Group  
Mobility Products Division**

7477 East Dry Creek Parkway • Longmont, Colorado • 80503 USA  
(303) 218-4500 or (800) 456-8165  
in Canada (800) 263-3390