

Guarantee for Configured Manual Wheelchairs

This guarantee is effective from the 1st July 2010

Your guarantee

A guarantee form is supplied (where relevant) with this manual. Please fill in the relevant details and send back to us to register and activate your warranty.

THIS IN NO WAY AFFECTS YOUR STATUTORY RIGHTS.

Warranty conditions

1. The repair or replacement will be carried out by an authorised Sunrise Medical Dealer/Service Agent.

2. To apply the warranty conditions should your product require attention under these arrangements, notify the designated Sunrise Medical Service Agent immediately giving full information about the nature of the difficulty. Should you be operating the Product away from the locality of the designated Sunrise Medical Service Agent work under the "Warranty Conditions" will be carried out by any other service agent designated by the manufacturer.

3. Should any part of the Product require repair or replacement as a result of a specific manufacturing or material defect within two years from the date on which the possession of the Product was transferred to the original purchaser, and subject to it remaining within that ownership, the part or parts will be repaired or replaced completely free of charge if returned to the authorised Service Agent. On this manual chair the frame and axles are covered for five years.

Note: This guarantee is not transferable.

4. Any repaired or replaced part will benefit from these arrangements for the balance of the warranty period applicable to the Product.

5. Parts replaced after the original warranty has expired are covered for a further 12 months.

6. Warranty exceptions

Warranty does not extend to consequential costs resulting from the fault, including, but not limited to, travel costs, loss of earnings, call out or labour charges, expenses etc.

Warranty does not extend to:

- (i) Wear and tear reasonably associated with use of the product
- (ii) Incorrect usage
- (iii) Incorrect or inappropriate storage
- (iv) Misuse of the product
- (v) Assembly of items not prescribed by Sunrise Medical
- (vi) Service costs and other repair charges (unless agreed by Sunrise Medical)
- (vii) Wear items (e.g. tyres, handgrips, upholstery, and ferrules). Note: motor brushes are wear items and are not covered by warranty
- (viii) Accidental damage due to abrasions, cuts, tears or spillage

7. The above warranty conditions apply to all Product parts, for models purchased at full retail price.

8. Under normal circumstances, no responsibility will be accepted where the Product has required repair or replacement as a direct result of:

(i) The Product or part not having been maintained in accordance with the manufacturer's recommendations, where such exist. Or failing to use only the specified original equipment parts.

(ii) The Product or part having been damaged by neglect, accident or improper use.

(iii) The Product or part having been altered from the manufacturer's specifications, or repairs having been attempted prior to the Service Agent being notified. Please keep a note of your local Service Agent's address and telephone number in the space provided. In the event of a breakdown, contact them and try to give all relevant details so they can help you quickly.

The Product shown and described in this manual may not be exactly the same in every detail as your own model. However, all instructions are still entirely relevant, irrespective of detail differences.

The manufacturer reserves the right to alter without notice any weights, measurements, or other technical data shown in this manual. All figures, measurements, and capacities shown in this manual are approximate, and do not constitute specifications.

Life Expectancy:

We estimate a life expectancy of 5 years for this product, provided that:

- It is used in strict accordance with the intended use as set out in this document
 - All service and maintenance requirements are met
- The estimated life expectancy can be exceeded if the product is carefully used and properly maintained. The life expectancy can also be considerably reduced by extreme or incorrect usage.

The fact that we estimate a life expectancy for this product does not constitute an additional warranty.

Your local service agent:

Please remember to fill in and post the guarantee registration card if enclosed with this manual. Sunrise Medical Limited recommend that you do not undertake maintenance tasks other than those explained in this manual. Your local authorised Sunrise Medical service agent is fully trained by Sunrise Medical to carry out detailed maintenance as and when required. Use only genuine Sunrise Medical replacement parts.